



# Fall Newsletter

## A Note from the Rainmaker Family

Thank you for your continued partnership with Rainmaker! We value you as a customer and appreciate your business. As part of our relentless effort to provide the best customer service experience and to deliver a high quality product, we are introducing a few new items to continue to create highly satisfied customers!

## Here are some of the changes you will see this Fall...

### Annual Service Agreements

We have recently implemented an Annual Service Agreement. This allows you to know what services we provide and the cost associated with this service. This is also an easy way for you to update account and contact information with us to ensure a quick response time. This also helps us maintain current records, send out email notifications for new and upcoming products and services.

### More payment options

Coming November 1st, we will be able to accept credit card payments at the time of service. With the Square credit card reader, you will be able to swipe for payment and immediately receive an emailed receipt. Square is safe and secure so your information will not be stored in any way. No more wandering about costs or having to wait for an invoice, you will be able to review an estimate and see the costs associated with the work. While we have always been able to receive payments over the phone or through the mail, this added feature allows you to quickly and safely pay for services.

## Landscape Lighting

Rainmaker also offers lighting installation and maintenance. Our technicians are constantly trained in the latest, most energy efficient lighting products on the market. We offer free consultations at your home for lighting demonstrations and product reviews that would best fit your needs. We can also perform monthly inspections and repairs of your current lighting system, as well as provide options for upgrading an older system. We use products from the top manufacturers in the industry such as Kichler, Vista and Unique Lighting

## Website Updates

We are currently updating the Rainmaker website for easier navigation; where you can go and learn about new products and services, make payments (coming soon), and catch up on seasonal updates. You can visit our website [here](#) to learn more.

Again, we thank you for your continued partnership and we look forward to working with you to meet your irrigation and lighting needs!

